

Turner Road Surgery

UPDATE JULY 2026 #03

TELEPHONE 01206 481250

WEBSITE: WWW.TURNERROADSURGERY.CO.UK

Say Hello

We are pleased to welcome **Dr Don Kasun Kuruwitaarachchi** who will be joining us as a Trainee Doctor from 10th August

DID YOU KNOW?

The current wait time for some common referrals is:

Gastroenterology - 63 Weeks

Urology - 51 Weeks

Ear, Nose & Throat (ENT) - 45 Weeks

Respiratory - 55 Weeks

Spinal - 43 Weeks

To expedite an existing referral we are being asked to provide clear evidence of a change in symptoms.

Patients Survey

Many thanks to those who took part in the survey.

501 surveys were sent out 117 responses received (Responses represent 1.1% of our patient list).

Overall **75% described their overall experience of this GP practice as good.**

We are ranked 9th out of 16 in all the Surgeries in Colchester.

Areas of performance that stood out -

87% find the reception and administration team at this GP Practice helpful

94% knew what the next step would be within two days of contacting their GP practice.

To Improve:

46% find it easy to contact this GP practice using their website

38% find it easy to contact this GP practice using the NHS app

Next Steps:

We are reviewing the surgery website to identify ways that it can be improved

Patient Participation Group (PPG)

Our next meeting is on 22nd of September 4pm If you are interested in learning more about what is happening at the Surgery, Be involved in some of the changes, have a voice? please email turnerroad.gp@nhs.net to get involved

