

Meeting
Patient Participation Group 16.00pm
Tuesday 10th March at Turner Road Surgery

Present:

Note taker: Rashida Agboke	Elaine Leader
Mike Lemon – Vice chair	
Syed Hadi - Treasurer	

This meeting was on teams and face to face – The main aim of the meeting was to discuss changes in the GP contract and how we can promote the PPG. We also discussed how we can share PPG minutes with the rest of the patients at the surgery. (Rashida does put all the minutes on the website). We discussed having a proper PPG board, with pictures of the members and posters illustrating the aim of the PPG.

Apologies: Debra Frisby couldn't make either date proposed. We didn't receive a non attendance apology from Susan Mitchell.

Changes in the GP contract

Rashida explained that there are various changes in the GP contract but the main changes that stand out, that will make an impact in most surgeries are:

- A big focus on capacity, anyone that enquires for an appointment that is deemed as critically urgent by a gp must be seen on the day.
- More funding has been put into recruitment for gps and this is not just for newly qualified GP's (like the current contract) this funding can be used for GP's that have been qualified for a while.
- New QOF indicators (QOF is our main KPI when looking at care quality and managing chronic conditions) Obesity has been added, 8 care processes in Diabetes and more focus on vaccinations.
- We are not currently set up for total triage but for the practices that are, they won't be able to turn the triage system off, it needs to be kept running all day.
- More focus on advice and guidance - (This is when the drs ask for advice from the specialist pre referral).
- Not asking patients to call back at 8am.

NHS 10-year plan and the neighbourhood scheme

The goal is to have neighbourhoods rather than PCNS. A neighbourhood needs to have 50,000 patients and be close in proximity. We currently have around 40,000 patients in our PCN with Creffield, West Bergholt and Nayland, so we would need to join with another practice to become a neighbourhood.

The focus of the neighbourhood scheme is on prevention rather than cure and to target households that need the most support.

Should we organise an event to raise awareness of the PPG?

We did not touch on this much as we are going to focus on creating a ppg board in reception. Hopefully, this will help encourage more members, then we can start working on events. We did mention potentially having a drop in session patients can come to and talk to ppg members to see what the ppg is all about and how their voice can make an impact.

Does anyone want to help create a PPG Board?

We are going to meet on the 15th of April at 2pm to make the PPG board, so it is prominent in reception. Hopefully, it will encourage patients to join and ask questions.

AOB

Mike Lemon – Has completed an educational piece/presentation on diabetes and he is going to send the presentation to Rashida, then Rashida can forward to Dr Ozair who is the diabetes lead. Hopefully, Dr Ozair can add her clinical input so we can potentially send to patients.

Date of the next meeting

We are going to trial doing six meetings a year and meet every 2 months for continuity.

The next meeting is on the 12th of May at 4pm