

Meeting
Patient Participation Group 17.00pm
Friday 23rd May at Turner Road Surgery

Present: Rashida Agboke – Chair

Note taker: Rashida Agboke	
Mike Lemon – Vice chair	
Syed Hadi - Treasurer	

This meeting was Face to Face – The main aim of the meeting was to finalise the terms of reference for the group that Mike has been working on. We spent a lot of time discussing attendance for the PPG meetings and the best days and times that work for everyone. We also decided that Rashida would send out a reminder two weeks before the meeting. We also mentioned it may be worth doing the meeting on teams for the members that can't come face to face and then others can come to the surgery, and we can do the meeting in Rashida's office.

Apologies: Karen Tenpow, Melanie Rundle, Elaine Leader, Debra Frisby,

Introductions:

We have two new members of the PPG, Dani Barakat and Elaine Leader, welcome to the group. We are looking forward to meeting them hopefully in the next meeting.

Finalise terms of reference

Mike has done a lot of work outlining our terms of references, so it is clear for the group and anyone that wants to join the ppg what they are signing up for. Mike is going to send Rashida what he has done so far as a document that we can all amend, so we can discuss over email. We haven't had the full group attend so it has been hard to finalise in our meetings.

GMS contract changes 25/26

Rashida gave a quick outline of the GMS 25/26 contract changes. Rashida explained that all GP surgeries work against a core GP contract and this year there has been quite a few changes. For example, changes in QOF targets, a lot of the indicators have now been removed, we still must do the work but won't be paid for the indicators that have been removed. More ARRS funding which can be used on newly qualified GP'S and other PCN roles, new enhanced service for advice and guidance (which is basically a pre referral), increased funding on immunisation.

If you would like more information or clarification of the changes feel free to ask Rashida.

Health watch Essex

Rashida discussed the good work being carried out by Health Watch Essex, who are an independent charity. The group provide an information and guidance service to help people access, understand and navigate health, social care and wellbeing services in Essex. They can support with GP services, hospital complaints, mental Health, dentistry, social care access and complaints, Elderly care, End of life care, housing and homelessness, learning disabilities.

It may be worth inviting them to one of our meetings to explain the services in more depth and how we can work more collaboratively with them.

Vacancies - Enhanced Nurse Practitioner

Michela Waters our enhanced nurse that does minor illness will be leaving us in July and we are currently recruiting to fill her position.

Registrar – Dr Asim has passed her exam and will be leaving first week in June

Well Done to Dr Asim one of our registrars has passed her exam and she will be leaving us in June. We will have two new registrars starting with us in the summer.

AOB

Mike Lemon – Gave feedback that he thinks it would be beneficial if we could do an educational piece diabetes for patients based on lifestyle and healthy food options and potentially have a clinician to look over this piece of work.

We all discussed PPG attendance and how we can improve this. Decided we need to have more communication via email to ensure everyone has the date in advance and the two-week reminder.

We didn't get a chance to mention but it is PPG awareness week 31st May – 6th June. This campaign launched in 2013 and its basically the chance to raise awareness of PPG groups and the mutual benefits to both the practice and patients, as well as encouraging more membership.

Date of the next meeting

TBC - Rashida will email all the members to see what day and times work for everyone